WE WANT YOUR FEEDBACK

• 2014 Survey Results
  • http://www.it.mtu.edu/OIT/projects-reports.php
MEET BRIAN.

BRIAN IS MICHIGAN TECH I.T.'S OUTREACH COORDINATOR. HE'S ON CAMPUS EVERY WEEK TO CHAT WITH YOU ABOUT I.T. AT MICHIGAN TECH. SOMETIMES HE GIVES AWAY COOL STUFF, TOO. THIS WEEK LOOK FOR BRIAN AT:

FISHER HALL
FRI, SEPT 12
10AM-1PM
OPEN STUDENT I.T. FORUM
Sponsored by Michigan Tech Information Technology

September 24, 2014, 6:00pm - 8:00pm
Memorial Union Building, Alumni Lounge

RSVP on Facebook
Created and Resolved Tickets by Week: 3 August, 2014 - Present
Delta: 481, Current Operating Load: 1,071
COMPUTER LABS

• 16 Reserve-able labs (reserved for teaching classes, open to students when no class is scheduled)

• Library – Computers on each floor (250+ seats)

• www.it.mtu.edu > Hardware & Software > Campus computer lab listing – shows seat availability

• Michigan Tech Mobile App – shows seat availability
LIBRARY MAC AND PC MIGRATION

• In support of collaboration in the Library
  • Moved 10 distributed Macs to one location
  • Replaced with PCs to create 10 contiguous environments

• In response to quiet space
  • Collaborating with the Library to move 30 third-floor PCs to the first-floor 24-hour space
THE “LAPTOP INITIATIVE”

• On-hold for now

• Significant research and student feedback needed
WIRELESS LOUNGES

Repurposed Library furniture
- AOB G04
- Chemsci 717, B10
- Dillman 209
- EERC 318
- Fisher 232
- M&M U203
- MEEM 125
- Rekhi 113
- SDC 236

Full list at www.it.mtu.edu/computer-labs
PRINTING

- Black & White – free / Color – for charge
- [www.it.mtu.edu/printing](http://www.it.mtu.edu/printing) - includes BYOD instructions
- 30 printers across campus
- Print from your device with Paper Cut software
- Tap your card at print stations to release your job
- Some locations only have a color printer but allow you to release a B&W job to the printer at no cost
RESIDENCE HALL WIRELESS

• Installed nearly 700 access points

Plan to reutilize equipment (200 access points) in Academic areas.
WIRELESS

• Removed bandwidth cap
• Removed Bradford Persistent Agent
• 6,000 clients today
FREE SOFTWARE

• downloads.it.mtu.edu

• Microsoft Security Essentials (Anti-Virus)

• AutoCAD, EndNote, Matlab, Mathematica, Microsoft Office 365 ProPlus, Microsoft DreamSpark, and more
CONNECT WITH US

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GETTING HELP

• Call 906-487-1111

• Email it-help@mtu.edu

• Not getting help? Email it-help-mgmt@mtu.edu