IT@GSG

JOSH OLSON – CHIEF TECHNOLOGY OFFICER
JARROD KARAU – DEPUTY CHIEF TECHNOLOGY OFFICER
WE WANT YOUR FEEDBACK

• 2014 Survey Results
  • http://www.it.mtu.edu/OIT/projects-reports.php
MEET BRIAN.

BRIAN IS MICHIGAN TECH I.T.'S OUTREACH COORDINATOR. HE'S ON CAMPUS EVERY WEEK TO CHAT WITH YOU ABOUT I.T. AT MICHIGAN TECH. SOMETIMES HE GIVES AWAY COOL STUFF, TOO.

THIS WEEK LOOK FOR BRIAN AT:

FISHER HALL
FRI, SEPT 12
10AM-1PM

Michigan Tech
Create the Future
OPEN STUDENT I.T. FORUM
Sponsored by Michigan Tech Information Technology

September 24, 2014, 6:00pm - 8:00pm
Memorial Union Building, Alumni Lounge

RSVP on Facebook
Created and Resolved Tickets by Week: 3 August, 2014 - Present
Delta: 481, Current Operating Load: 1,071

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COMPUTER LABS

• 16 Reserve-able labs (reserved for teaching classes, open to students when no class is scheduled
• Library – Computers on each floor (250+ seats)
• www.it.mtu.edu > Hardware & Software > Campus computer lab listing – shows seat availability
• Michigan Tech Mobile App – shows seat availability
LIBRARY MAC AND PC MIGRATION

• In support of collaboration in the Library
  • Moved 10 distributed Macs to one location
  • Replaced with PCs to create 10 contiguous environments

• In response to quiet space
  • Collaborating with the Library to move 30 third-floor PCs to the first-floor 24-hour space
THE “LAPTOP INITIATIVE”

• On-hold for now

• Significant research and student feedback needed
WIRELESS LOUNGES

Repurposed Library furniture
- AOB G04
- Chemsci 717, B10
- Dillman 209
- EERC 318
- Fisher 232
- M&M U203
- MEEM 125
- Rekhi 113
- SDC 236

Full list at www.it.mtu.edu/computer-labs
PRINTING

• Black & White – free / Color – for charge
• www.it.mtu.edu/printing - includes BYOD instructions
• 30 printers across campus
• Print from your device with Paper Cut software
• Tap your card at print stations to release your job
• Some locations only have a color printer but allow you to release a B&W job to the printer at no cost
RESIDENCE HALL WIRELESS

- Installed nearly 700 access points

Plan to reutilize equipment (200 access points) in Academic areas
WIRELESS

- Removed bandwidth cap
- Removed Bradford Persistent Agent
- 6,000 clients today
FREE SOFTWARE

• downloads.it.mtu.edu

• Microsoft Security Essentials (Anti-Virus)

• AutoCAD, EndNote, Matlab, Mathematica, Microsoft Office 365 ProPlus, Microsoft DreamSpark, and more
GRADUATE STUDENT RESOURCES

IT Resources for Graduate Students

Requesting IT Help
- Email: it-help@mtu.edu
- Phone: (906) 487-1111
- Visit the IT and Library Service Center on the first floor in the Van Pelt and Opie Library
- We're on Facebook! Visit us at: http://facebook.com/MichiganTechIT

Michigan Tech IT Information

<table>
<thead>
<tr>
<th>Michigan Tech IT Web site</th>
<th>downloads.mtu.edu</th>
</tr>
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<tbody>
<tr>
<td>Michigan Tech IT Facebook Page</td>
<td>facebook.com/MichiganTechIT</td>
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<tr>
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<td>IT Status Page</td>
<td>status.it.mtu.edu</td>
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<tr>
<td>IT Blog</td>
<td>blogs.mtu.edu/it</td>
</tr>
<tr>
<td>Text Updates</td>
<td>Text it to 555-888 (standard rates apply)</td>
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</tbody>
</table>

Lab Seats on Campus
Michigan Tech IT provides computers available for student use on campus in a variety of locations, from open labs to graduate labs.
The labs restricted for graduate student use are:

<table>
<thead>
<tr>
<th>Lab</th>
<th>Description</th>
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<tbody>
<tr>
<td>AOB G05</td>
<td>College of Business Grad Students</td>
</tr>
<tr>
<td>Dow 211</td>
<td>GMES Grad Students</td>
</tr>
<tr>
<td>Dow 853</td>
<td>Civil and Environmental Grad Students</td>
</tr>
<tr>
<td>M&amp;M 631A</td>
<td>MSE Grad Students</td>
</tr>
<tr>
<td>MEEM 707</td>
<td>Grad Students</td>
</tr>
<tr>
<td>Noble 6036</td>
<td>SFRES Grad Students</td>
</tr>
</tbody>
</table>

H: and M: Drive - What is it and how do I use it?
Your home directory (H: Drive) is a place to store files that you can access anywhere on or off campus. The M: Drive is a department- and program-specific share. More information is at it.mtu.edu/m-drive.

Remote Access
Need to connect to an MTU server from off-campus? Remote Desktop Protocol (RDP) instructions are at it.mtu.edu/remote.php.

Printing on Campus
There are 23 printers across campus - 13 have color printing capabilities and all have free scan-to-email capability available to all students, faculty, and staff.

Black and white printing is free, with a nominal charge for color printing. More information on printing and necessary software downloads is at it.mtu.edu/printing.

Research Computing and Visualization
Michigan Technological University has several computing and visualization clusters and one-off work-stations, for research and teaching. For more information, please contact Gowtham, Director of Research Computing (g08mtu.edu/906-487-3598) or visit http://hpc.mtu.edu/.

Anti-virus Software - Microsoft Security Essentials
Available to students, faculty, or staff through an agreement between Michigan Tech and Microsoft. Microsoft Security Essentials is free and readily available for download on Windows computers. If you currently have an alternative anti-virus solution installed such as McAfee, you will need to uninstall it prior to installing Security Essentials.


Software Download Center
Michigan Tech faculty, staff, and students can download software that is licensed for use on their personally-owned computers, including Matlab, Microsoft Office, and more. Check it out at: http://it.mtu.edu/downloads.

Michigan Tech
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CONNECT WITH US

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• Text itinfo to 555-888 to subscribe to updates (standard text rates apply)
• www.it.mtu.edu
• status.it.mtu.edu
GETTING HELP

• Call 906-487-1111

• Email it-help@mtu.edu

• Not getting help? Email it-help-mgmt@mtu.edu